

# Conversions/retroinstallations for Crafter

From 01.11.2007 all conversions and retroinstallations for the Crafter will incur a charge.

To carry out a vehicle-specific conversion/retroinstallation, please email us the completed "Conversion/retroinstallation demand" document.

Email contact for NSC:

[NSC.Convert@volkswagen.de](mailto:NSC.Convert@volkswagen.de)

NSC will send you a conversion CD without delay with instructions for your vehicle.

The relevant costs for conversion/retroinstallation per vehicle can be gleaned from the following table.

If your conversion is not in the table, please contact NSC via the above email address

# Conversions currently available for the Crafter

## Conversion/retrofit group 1      50€

Upgrade/downgrade side marker lights  
Upgrade/downgrade 120 km/h speed warning  
Upgrade/downgrade surround lights  
Upgrade/downgrade positioning lights  
Upgrade/downgrade tow hitch with preparation  
Upgrade/downgrade 3rd brake light  
Upgrade/downgrade step light with deactivation option

## Conversion/retrofit group 2      70€

Upgrade/downgrade tow hitch  
Upgrade/downgrade tachograph  
Upgrade/downgrade fog lights  
Upgrade/downgrade 2nd battery/isolator relay  
Upgrade/downgrade single/double bench seat  
Upgrade/downgrade front passenger airbag and belt tensioner  
Upgrade/downgrade day driving lights  
Upgrade/downgrade PSM with preparation  
Upgrade/downgrade heated rear window  
Upgrade/downgrade headlight washer system

## Conversion/retrofit group 3      90€

Upgrade/downgrade retarder brake  
Upgrade/downgrade maximum speed governor goods/passenger vehicle  
Upgrade/downgrade PSM module  
Upgrade/downgrade ESP degradation

Note: Prices do not include VAT.

# Crafter retrofit solutions

## FAQ

1) Who is the contact person regarding retrofits for the Crafter?

The Commercial Vehicles Service Center (NSC)

2) What kinds of retrofits can the NSC perform?

Retrofits through coding

Parameterisation of the PSM

3) In which way can I contact the NSC?

The NSC can be reached via the e-mail address **NSC.Convert@volkswagen.de** or via phone **+49 (0) 180 50 86 228**

4) Is there a list of retrofit solutions available?

Yes. Please see the list of services and further information in the Commercial Vehicles Service Net.

5) Who can address questions to the NSC?

Every Volkswagen Commercial Vehicles service partner and body manufacturer (German market).

Every Volkswagen Commercial Vehicles importer (other countries)

Why are only the importers allowed to handle the enquiries?

Country-specific terms can only be processed by the importers.

Only the importer can provide support regarding the different languages to be considered.

Administrative work can only be carried out by the importer.

7) Do costs incur for retrofits?

Yes. Please see services catalog in the VW Commercial Vehicles Service Net.

# Crafter retrofit solutions

## FAQ

8) What kind of costs will there be?

The reason to charge for the retrofit solutions (PSM and coding) result from the fact that:

Retrofits are always individual, vehicle-specific (VIN) solutions.

Any retrofit solutions carried out by the NSC are documented in the manufacturer's vehicle information data bases.

Thus, it is ensured that the actual vehicle version can be tracked worldwide.

If necessary, support can then be provided by the NSC.

Further note on the PSM:

Some basic functions are included in the PSM. Further parameter settings can be carried out according to customer request. The total amount of parameterisation work done according to customer request

determines the total cost (calculated from the expenditure of time)

9) Does a CD always have to be created covering all retrofits?

For PSM parameterisations, a CD must always be created.

At present, a CD has to be created for codings. A conversion to online coding is currently being tested.